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SALESFORCE.COM ("SALESFORCE") PLATFORM SECURITY OVERVIEW

Salesforce understands that the confidentiality, integrity, and availability of customers' information are vital to such customer's business operations and Salesforce's own success. Salesforce uses a multi-layered approach to protect that key information, constantly monitoring and improving its application, systems, and processes to meet the growing demands and challenges of security.

SECURE DATA CENTERS.

Salesforce's Service is co-located in dedicated spaces at top-tier data centers. These facilities provide carrier-level support, including:

1. **Access control and physical security.**
    - 24-hour manned security, including foot patrols and perimeter inspections
    - Biometric scanning for access
    - Dedicated concrete-walled Data Center rooms
    - Computing equipment in access-controlled steel cages
    - Video surveillance throughout facility and perimeter
    - Building engineered for local seismic, storm, and flood risks
    - Tracking of asset removal

2. **Environmental controls.**
    - Humidity and temperature control
    - Redundant (N+1) cooling system

3. **Power.**
    - Underground utility power feed
    - Redundant (N+1) CPS/UPS systems
    - Redundant power distribution units (PDUs)
    - Redundant (N+1) diesel generators with on-site diesel fuel storage

4. **Network.**
    - Concrete vaults for fiber entry
    - Redundant internal networks
    - Network neutral; connects to all major carriers and located near major Internet hubs
    - High bandwidth capacity

5. **Fire detection and suppression.**
    - VESDA (very early smoke detection apparatus)
    - Dual-alarmed, dual-interlock, multi-zone, pre-action dry pipe water-based fire suppression

6. **Secure transmission and sessions.**
    - Connection to the Salesforce environment is via SSL 3.0/TLS 1.0, using global step-up certificates from Verisign, ensuring that Our Users have a secure connection from their browsers to Our Purchased Services

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> Individual User sessions are identified and re-verified with each transaction, using a unique token created at login

7. **Network protection.**
> Perimeter firewalls and edge routers block unused protocols
> Internal firewalls segregate traffic between the application and database tiers
> Intrusion detection sensors throughout the internal network report events to a security event management system for logging, alerts, and reports
> A third-party service provider continuously scans the network externally and alerts changes in baseline configuration

8. **Disaster Recovery.**
> The Salesforce service performs real-time replication to disk at each data center, and near real-time data replication between the production data center and the disaster recovery center
> Data are transmitted across encrypted links
> Disaster recovery tests verify our projected recovery times and the integrity of the customer data

9. **Backups.**
> All data are backed up to tape at each data center, on a rotating schedule of incremental and full backups
> The backups are cloned over secure links to a secure tape archive
> Tapes are not transported offsite and are securely destroyed when retired

10. **Internal and Third-party Testing and Assessments.**
Salesforce tests all code for security vulnerabilities before release, and regularly scans its network and systems for vulnerabilities. Third-party assessments are also conducted regularly for:
> Application vulnerability threat assessments
> Network vulnerability threat assessments
> Selected penetration testing and code review
> Security control framework review and testing

11. **Security Monitoring.**
Our Information Security department monitors notification from various sources and alerts from internal systems to identify and manage threats.

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In Witness Whereof, the parties hereto have executed this Salesforce.com Platform Security Overview to be effective as of the commencement of the Subscription Term.

YOU: **US:**

_____,   XtremeMortgageWorX, LLC,
a _____   a Texas limited liability company

By: _____   By: _____
Name: _____   Name: _____
Title: _____   Title: _____
Date: _____   Date: _____

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